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Rewarding News

FALL 2016

Thank you for your continued participation in the PeakRewardsSM program!


As a current PeakRewards participant, you are helping to keep our environment healthier and lowering the risk of blackouts and brownouts by reducing energy demand in our local community and the Mid-Atlantic region, all while saving money. We look forward to your continued participation in the PeakRewards A/C program summer 2017.

If you do not have a smart meter installed in your home in time for 2017 summer cycling season, it may affect the way you're cycled next summer.




THE SAVINGS ADDED UP IN 2016

 OVER **321,000**
total customers who participated this summer

 **\$21 MILLION**
total bill credits paid

 **89%**
satisfaction rating

 **379 MEGAWATTS REDUCED**
equal to driving **638,354** miles in a car or driving across America **228** times



INSIDE THIS ISSUE:

- Thank You for Your Participation
- PeakRewards Electric Water Heater Program
- Online Access
- Stay Connected
- Winter Ready Tips
- Share Your Feedback

Visit **BGESAVINGS.COM**
or call
1-888-309-PEAK (7325)

 This program supports the EmPOWER MARYLAND Energy Efficiency Act.

| Program Participation <i>without</i> a smart meter | Program Participation <i>with</i> a smart meter |
|--|--|
| You will be cycled up to 50% on Energy Savings Days, with two overrides available per summer . | You will be cycled up to 50% on Energy Savings Days, with two overrides available per summer . |
| You will continue to receive PeakRewards bill credits. However, you are not eligible to earn bill credits for reducing your energy use on Energy Savings Days. | You receive monthly PeakRewards bill credits. You are eligible to earn bill credits for reducing your energy use on Energy Savings Days. If you reduce your electricity use on Energy Savings Days beyond just cycling your A/C, you are eligible to earn additional bill credits, whichever bill credit is greater. |

Smart meters give customers the ability to choose how to participate on Energy Savings Days. If you are no longer interested in being in the PeakRewards program, simply call **1.888.309.PEAK (7325)** Monday through Friday, 7am – 7 pm to un-enroll from the program.



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BGESAVINGS.COM |  

Earn More with the PeakRewards Electric Water Heater Program.

The PeakRewardsSM Electric Water Heater program is designed to help ease the high winter demand for electricity. By joining the PeakRewards Electric Water Heater program, you can receive between \$25 to \$50 in bill credits (November through February). With PeakRewards, saving energy and money is not only smart, it's easy!

Get started today. It's easy as 1-2-3:

Enroll: Visit BGESAVINGS.COM/Enroll or call **1.888.309.PEAK (7325) Monday through Friday, 7am – 7 pm** to enroll today!

Install: We will call you to schedule an installation appointment with one of our trained technicians at your convenience.

Inspect: Depending on the county in which you reside, a county inspector will schedule a visit (at no charge to you) to inspect the installation of your new Electric Water Heater switch.

LinkReader
Icon

Use the Link Reader mobile app to learn more and enroll in the PeakRewards program.



Control your Thermostat with PeakRewards Online Access

As a PeakRewards participant you have access to your thermostat with PeakRewards Online Access – anytime, anywhere.

These simple, user friendly tools gives you one-touch access from your mobile device or computer:

- Track Cycling Event Status and History
- Set and Save Thermostat Schedules
- Adjust Thermostat Settings
- Change Device Label(s)
- Check Enrollment Status

Visit BGE.COM/MyAccount and login. Select "PeakRewards" link under *My Programs* to access these tools.



Voice Your Opinion and Take Our Survey.

Please share your feedback regarding the PeakRewards program and take our brief satisfaction survey. The survey should take less than five minutes to complete and will help ensure we strive to continue to meet your expectations.

Visit BGESAVINGS.COM/PR_SURVEY to share your feedback.



Make sure your home is Winter Ready.

Last year, Maryland experienced record level snowfall and low temperatures. Be prepared this year by taking these steps:

- Maintain your heating system. Have your local HVAC contractor perform a routine annual inspection of your heating system to ensure it will operate properly this winter season. Replace your furnace filter every 1-3 months to maximize efficiency.
- Seal and insulate your home. Heating loss due to a lack of insulation can cause a rise in energy bills each winter. Prevent warm air from escaping your home by installing extra insulation and caulking or sealing any air leaks around drafty windows and doors.
- Schedule a Quick Home Energy Check-up. A Quick Home Energy Check-up is a fast, easy way to increase the energy efficiency of your home and help you start saving immediately. When you schedule a Check-up, one of our energy efficiency professionals will come to your home and check the condition of its insulation, heating and air cooling system, lighting, appliances and more to identify simple ways to help you save energy and money! You can schedule a Quick Home Energy Check-up at no out-of-pocket cost to you.
- Schedule a Home Performance Audit. A certified Home Performance contractor will use state-of-the-art diagnostic equipment to perform a comprehensive home energy audit and determine how improvements throughout your home can work together to maximize energy efficiency and savings. Home Performance Audits start at \$100*. For more information, visit BGESmartEnergy.COM.



For more winter savings tips and to see a virtual home tour to identify places where you can save, visit BGE.COM/WinterReady.

Stay Connected and Sign Up for Alerts.

Now, you have more ways than ever to stay informed about your BGE account by logging into BGE.COM/MyAccount and signing up for alerts by phone, email or text.

- Bill Payment Reminder emails notify you when your payment is due.
- Severe Impact Weather Alerts keep you informed of potential power outages while helping you plan ahead of a major storm.
- Customized Home Energy Reports, High Usage Alerts and weekly energy emails notify you of your energy usage so you can find more ways to save energy and money.
- Energy Savings Day notifications let you know when the next event is taking place and alert you of how much you saved after the event.
- Sign up for outage text alerts by texting "ADD OUTAGE" to MYBGE (69243). Then, if your power ever goes out, simply text "OUT" to let us know. Outage text alerts are an easy way to report an outage and receive quick updates on your power restoration status. You can also receive Outage Notifications by email or phone.

To learn more and to sign up today, visit BGE.COM/Alerts.

How to sign up for BGE alerts

- 1 LOGIN to BGE.com/MyAccount
- 2 CLICK on [My Profile](#) in the left navigation
- 3 SELECT [My Notification Preferences](#)
- 4 SELECT your preferences (phone call, email, and/or text) for each of the options available

SIGN IN



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